

Dear guests,

we are glad to welcome you in one of our vacation accommodations. We hope that you will feel completely at home here.

We have put a lot of effort into the furnishing of the rooms. we hope that you will appreciate the interior and also treat it accordingly. It would be nice if you would maintain the rooms accordingly for your next tenants. To help you, we have compiled a small list here:

General:

The entire accommodations are non-smoking accommodations. However, you will find the possibility to smoke on the terraces and in the entrance areas. Please use the ashtrays provided.

When leaving the accommodation, please sweep briefly and, if necessary, turn all radiators to "frost", which is the small star symbol on the thermostat.

Deposit:

If a deposit has been agreed upon, you can hand it over in cash to the appropriate person upon arrival. You will get it back in full on the day you move out, provided there are no complaints. However, we usually waive it in confidence.

Kitchen:

The entire kitchen is at your disposal with all appliances free of charge. When you move out, please make sure that the used dishes such as plates, cutlery, glasses and pots are washed and put back. By the way, this also applies to the gas grill on the terrace. Please empty the contents of the trash cans in the garbage cans provided.

If you do not have the time or inclination to clean up the kitchen, please understand that we have to charge a cleaning fee of 15 euros. This fee is to pay the cleaner for the increased effort.

Beds:

We hope the beds meet your expectations and you slept at least as well in our accommodation as you do at home. If you need more blankets, you will find additional bedding in the closets and dressers. When you move out, you do not have to remake the beds, just make sure that all used beds are stripped and the linen is put in a pile.

If you do not have time or desire to do this, please understand that we have to charge a fee of 1.50 euros per person. The cleaner will then receive the sum.

Bathroom and washing:

Water, soap, toilet paper and towels are provided free of charge. If you have used up all the towels during your stay, there is a free washing machine at your disposal. Here you can of course also wash your clothes. An iron and a clothes horse can also be found in most of our accommodations.

Minibar:

In a kitchen cupboard you will find sweets and other foodstuffs, which you are welcome to take out for the appropriate fee. The prices are written on the goods. Payment is on a trust basis, just put the money in the ready cash box.

Extract:

If nothing else is agreed, we ask you to be ready at 11.00 on the day of departure. Otherwise, there may be delays for subsequent guests to move into the apartment.

Internet:

There is free W-LAN available for the entire duration of your stay. You will find the password on an extra slip, as it is constantly changing. Please note that you move when using within the law also with regard to the download of protected data. Recourse claims of third parties we would have to pass on to you, if you violate applicable law.

Contact:

If you have any questions or problems, we will be happy to help you. You can reach us at the mobile number **0160 / 978 466 27** or by mail at **info@ferienbahnhof-eifel.de**.

If you have any suggestions or ideas for improvement, we are grateful for them in advance.

We wish you a wonderful time!

Your hosts

Ulrike and Benedetto Gentili

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